Destination Insights:
Looking at channels
and segments

The Brave new world of Hotel Distribution

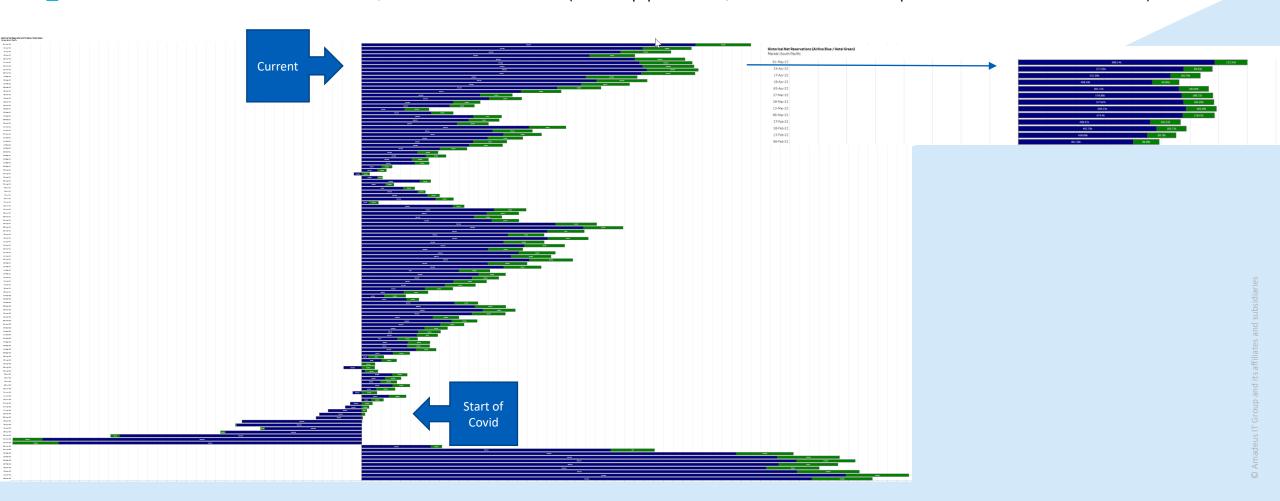




Historical Net Reservations (Airline Blue / Hotel Green) - Pacific

Extract Date: May/05/2022 (as of date is 3 days prior)

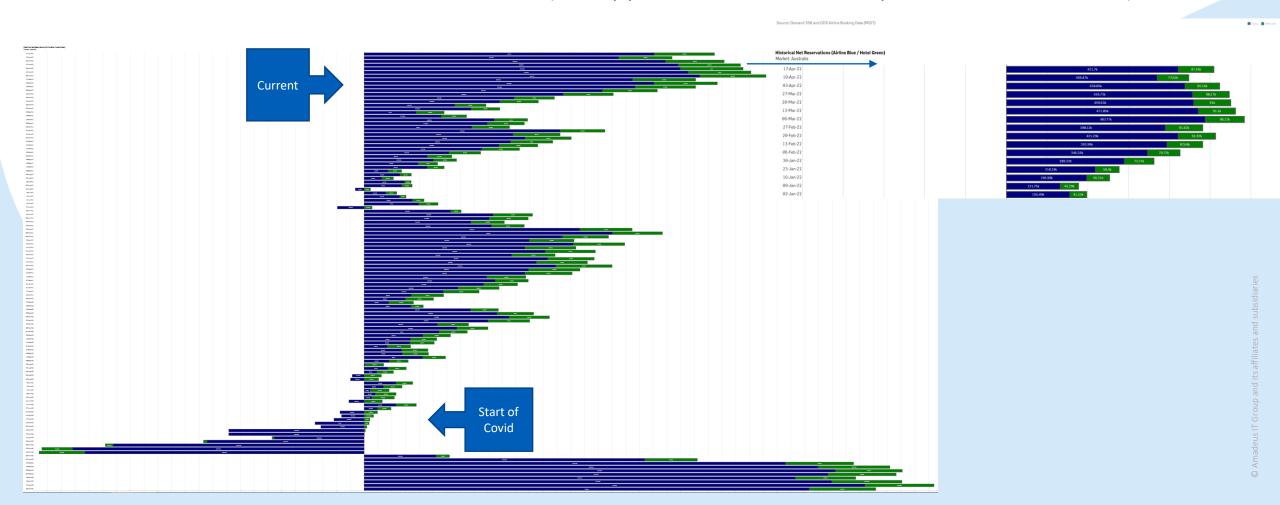
_Week 01 MAY: 686.14K Air / 113.3K Hotels (Air Approx. 2/3 back in comparison to Pre COVID)



Historical Net Reservations (Airline Blue / Hotel Green) - Australia

Extract Date: Apr/24/2022 (as of date is 3 days prior)

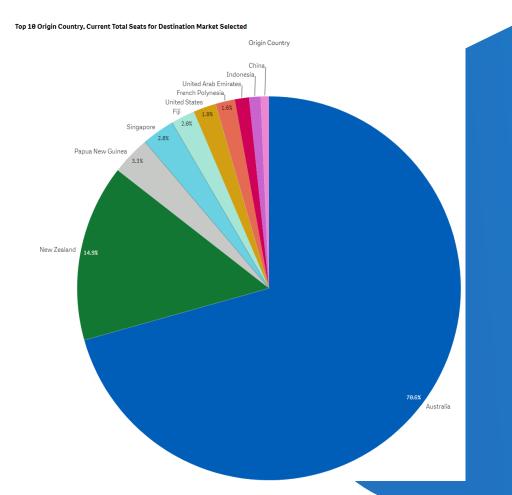
_Week 17 APR: 421.7K Air / 87.39K Hotels (Air Approx. 2/3 back in comparison to Pre COVID)

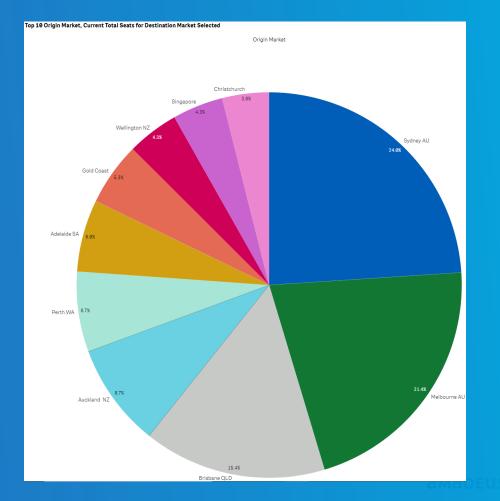


Source of Flights - Pacific

Extract Date: May/05/2022 (as of date is 3 days prior)

- _ Flights into Pacific for May, June, July 2022
- _ 70.6% Flights Originating from Australia with Sydney, Melbourne, Brisbane and Auckland leading the Travel Bookings



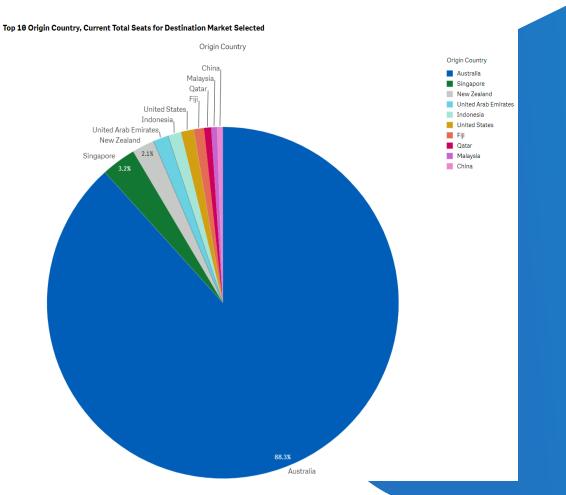


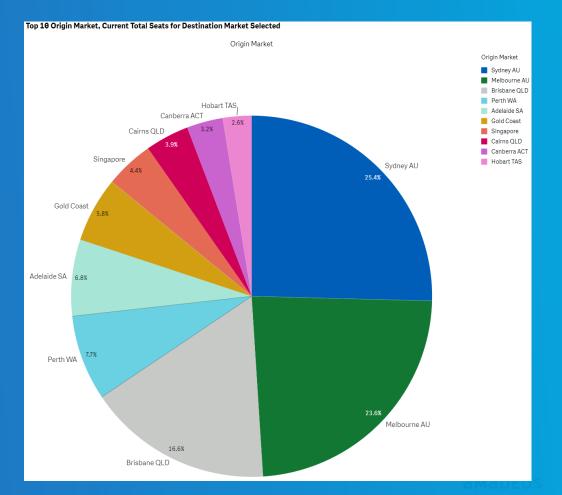
Source of Flights - Australia

Extract Date: Apr/24/2022 (as of date is 3 days prior)

_ Flights into Australia for May, June, July 2022

_ 88.3% Domestic Travel with Sydney, Melbourne and Brisbane leading the Travel Bookings



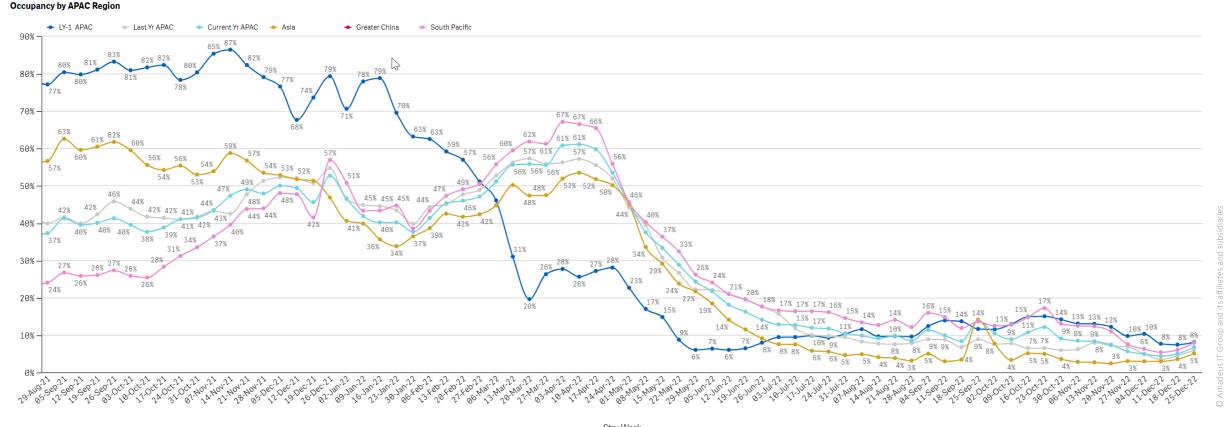


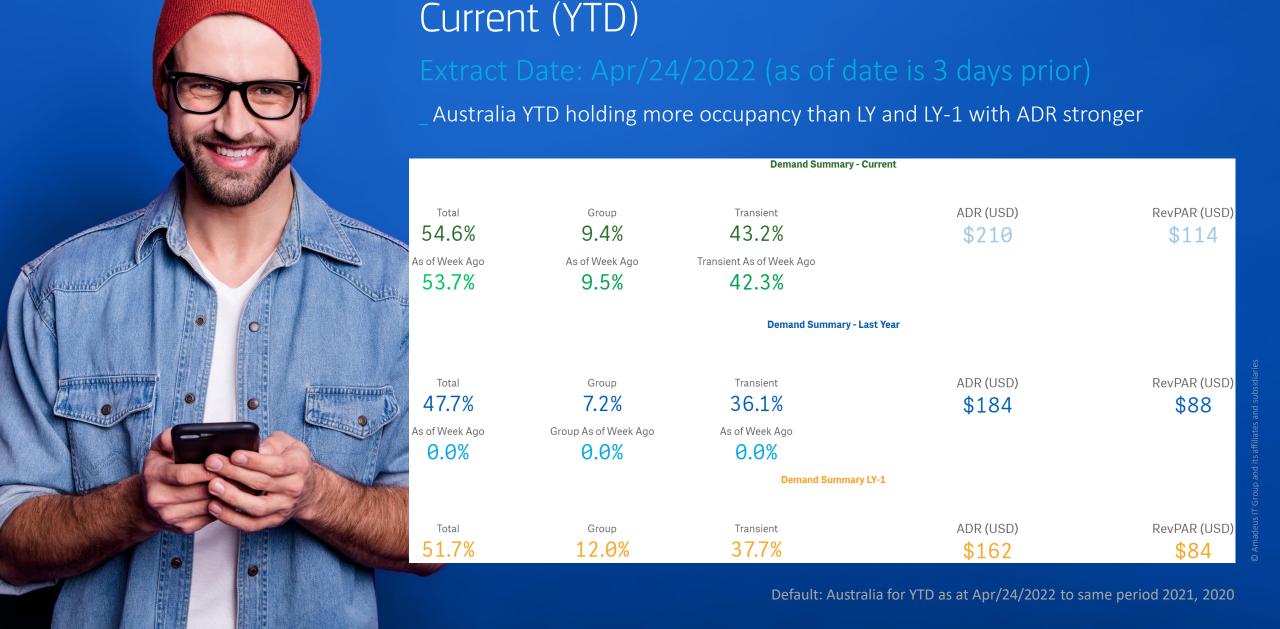
Demand360 – Occupancy by APAC Region

Extract Date: Apr/24/2022 (as of date is 3 days prior)

_APAC Current Yr (light blue)in April exceeded Last Yr Occupancy and forward pace looking more positive

_South Pacific achieving higher occupancies presently (pink)





Demand360 – Hotels, Australia I Last Year vs



Demand360 – Hotels, Australia I Last Year vs Current (March / April)

Extract Date: Apr/24/2022 (as of date is 3 days prior)

March and April 2022 holding 64.4% occupancy

| | | Demand Summary - Curr | rent | |
|--------------------|----------------------|--------------------------------|---------------------------|------------------------------|
| Total 64.4% | Group 10.7% | Transient 51.7% | ADR (USD) \$213 | RevPAR (USD) \$136 |
| As of Week Ago | As of Week Ago 10.9% | Transient As of Week Ago 49.7% | | |
| | | Demand Summary - Last | Year | |
| Total 55.3% | Group 7.1% | Transient 43.6% | ADR (USD) \$186 | RevPAR (USD) \$102 |
| As of Week Ago | Group As of Week Ago | As of Week Ago | | |
| | | Demand Summary LY- | 1 | (|
| Total 25.3% | Group 10.0% | Transient 14.3% | ADR (USD) \$124 | RevPAR (USD) (|



Demand360 – Hotels, Australia I Last Year vs Current (May)

Extract Date: Apr/24/2022 (as of date is 3 days prior)

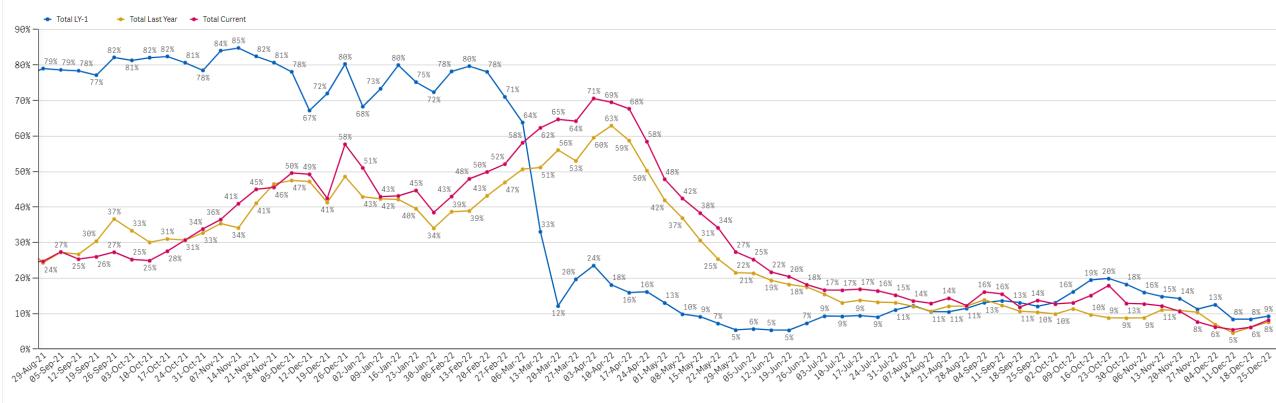
_ May 2022 continues this trend sitting at 38% occupancy with and ADR of USD \$216

| | | | Demand Summary - Co | urrent | |
|---|-----------------------|-------------------------|--------------------------------|---------------------------|--------------|
| | Total 38.0% | Group 15.8% | Transient 21.8% | ADR (USD) \$216 | RevPAR (USD) |
| ı | As of Week Ago 34.0% | As of Week Ago 15.4% | Transient As of Week Ago 18.3% | | |
| | | | Demand Summary - La | st Year | |
| | Total 31.3% | Group 11.3% | Transient 18.3% | ADR (USD) \$199 | RevPAR (USD) |
| | As of Week Ago | Group As of Week Ago | As of Week Ago | | |
| l | | | Demand Summary I | Y-1 | |
| | Total 8.9 % | Group 6.3% | Transient 2.6% | ADR (USD) \$110 | RevPAR (USD) |

Demand360 – Occupancy LY-1 vs Last Year vs Current Extract Date: Apr/24/2022 (as of date is 3 days prior)

- Occupancy climbed as at end of February 2022
- _ March / April 2022 showed solid Occupancies and growth in comparison to LY

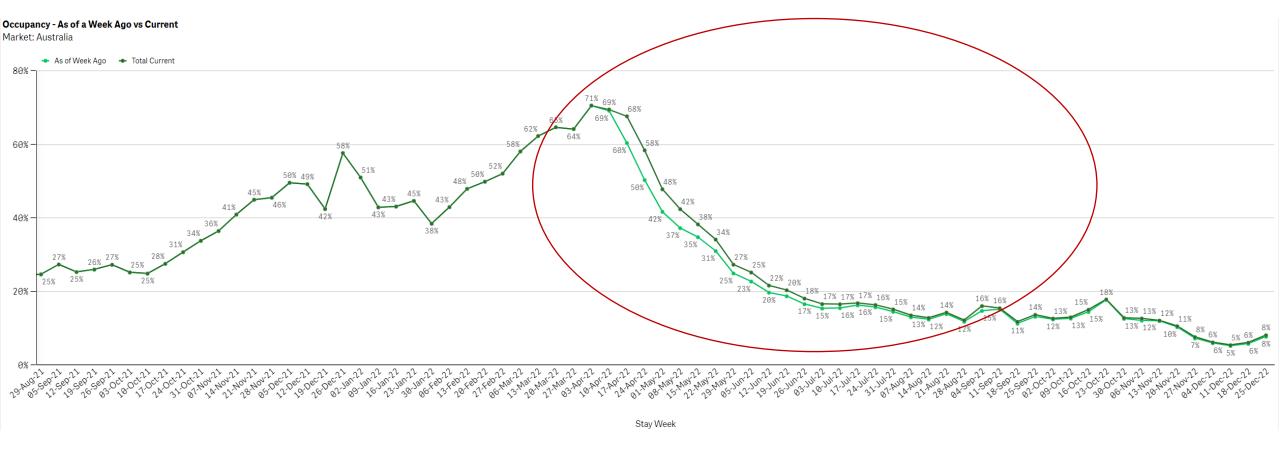




Demand360 – Occupancy as of a Week Ago vs Current

Extract Date: Apr/24/2022 (as of date is 3 days prior)

_Forward Pace showing longer lead times are beginning to come back



Demand360 – ADR LY-1 vs Last Year vs Current

Extract Date: Apr/24/2022 (as of date is 3 days prior)

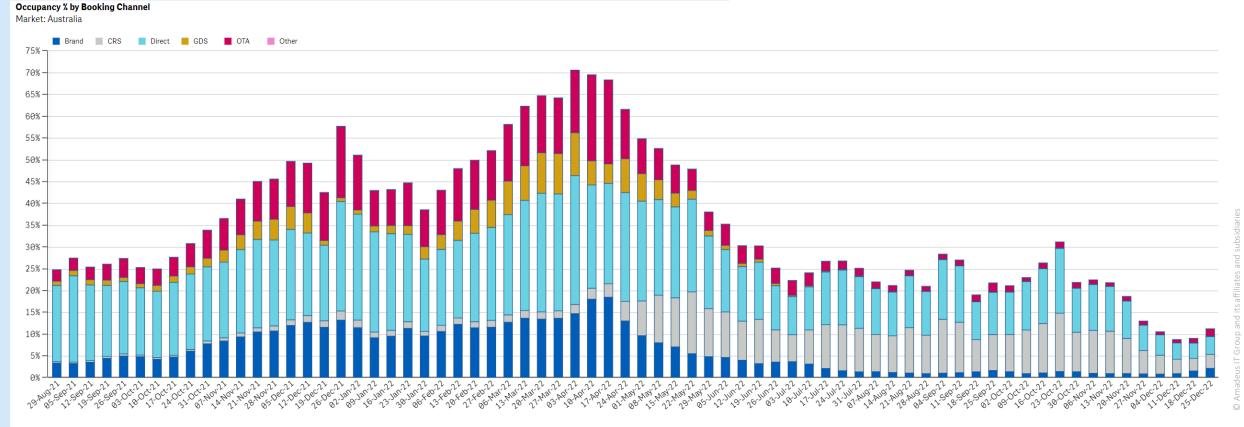
_ADR (Note: reflected in USD) holding higher that LY-1 and LY since end of 2021



Demand360 – Occupancy % by Booking Channel

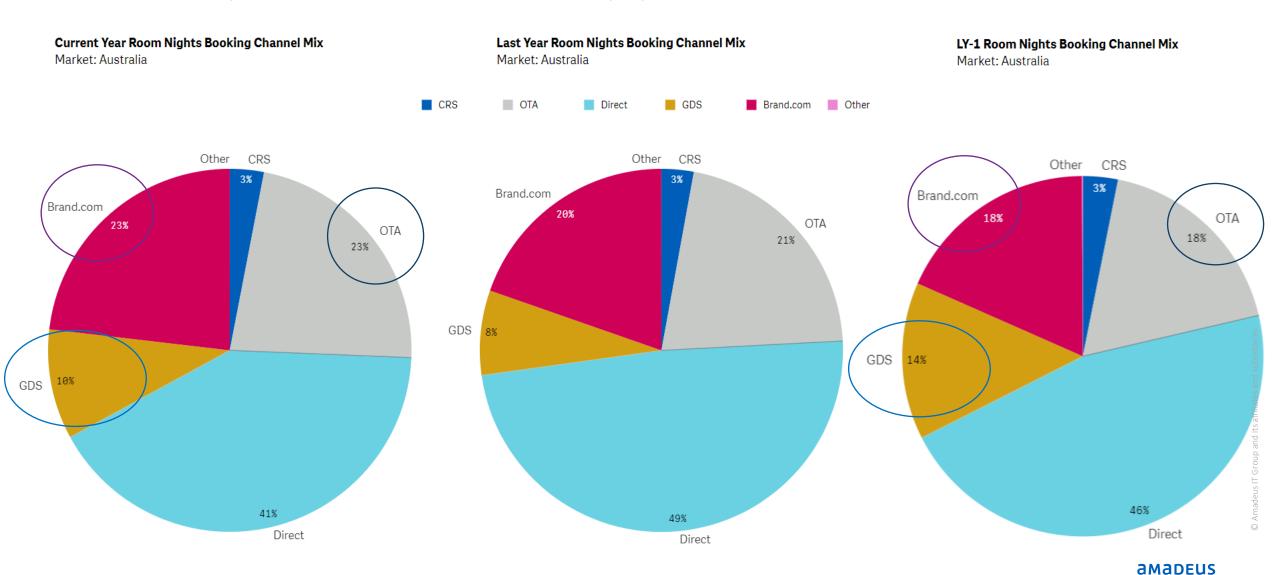
Extract Date: Apr/24/2022 (as of date is 3 days prior)

- _ Direct largest Occupancy % by Booking Channel
- OTA's and GDS now growing in % Share (note: CRS = Call Centre)



Demand360 – Room Nights Booking Channel Mix (YTD)

Extract Date: Apr/24/2022 (as of date is 3 days prior)



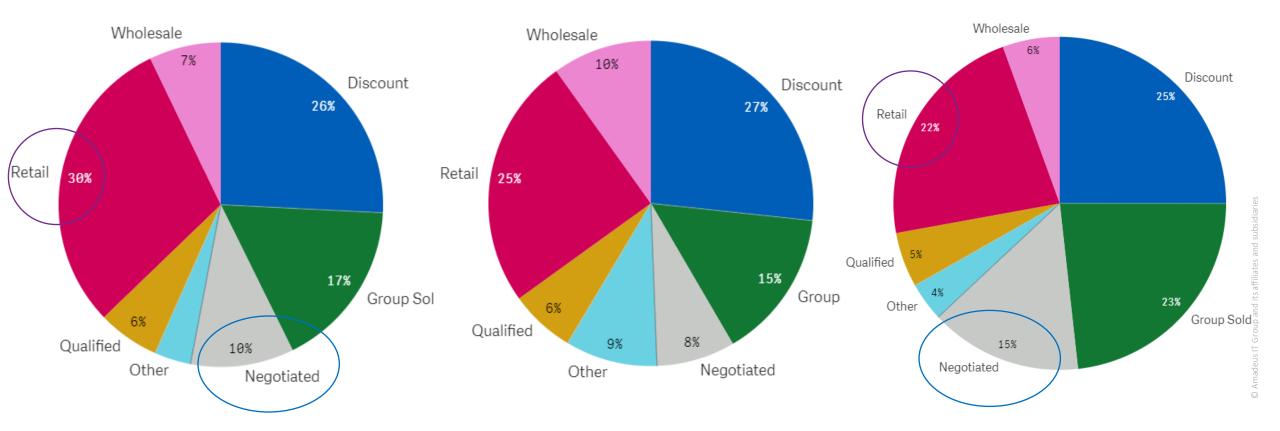
Demand360 – Room Nights Booking Market Segment Mix (YTD)

Extract Date: Apr/24/2022 (as of date is 3 days prior)

Current Year Room Nights Market Segment Mix Market: Australia Last Year Room Nights Market Segment Mix Market: Australia

LY-1 Room Nights Market Segment Mix

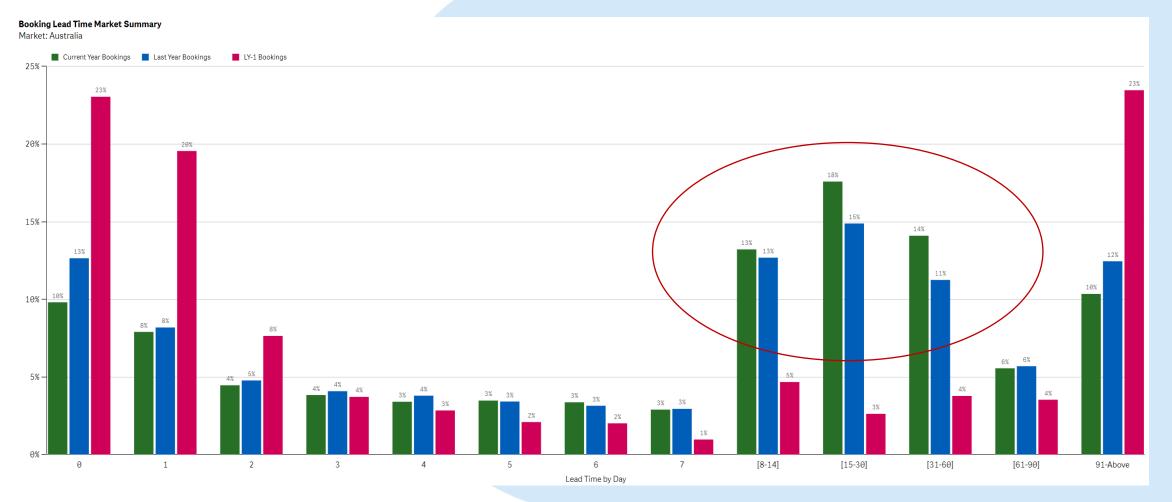
Market: Australia



Demand360 – Booking Lead Time Market Summary

Extract Date: Apr/24/2022 (as of date is 3 days prior)

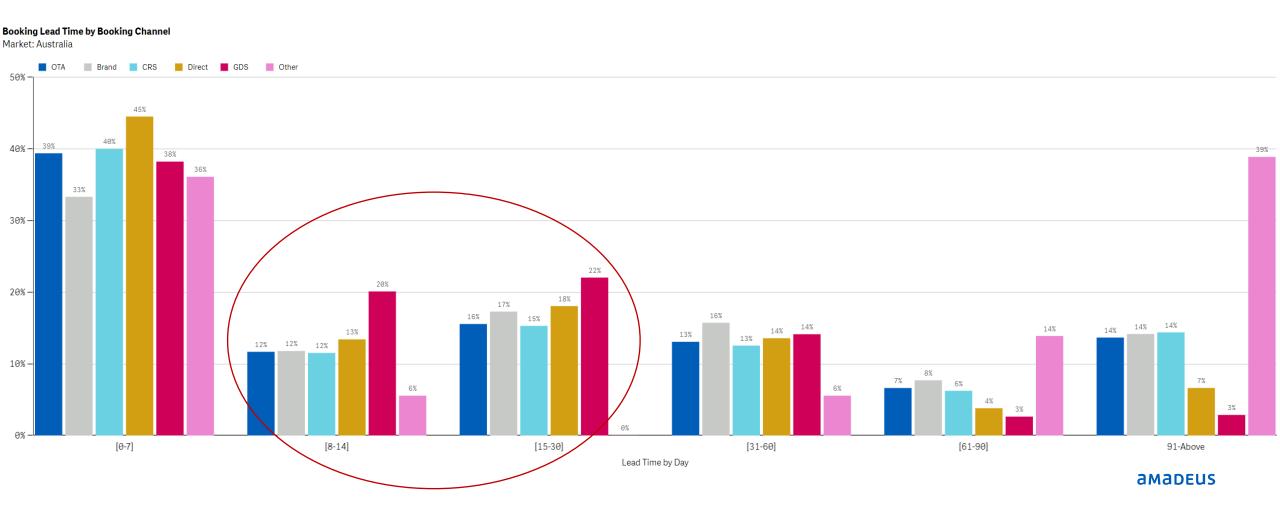
Lead Time growth 8-14 / 15-30 / 31-60



Demand360 – Booking Lead Time by Booking Channel

Extract Date: Apr/24/2022 (as of date is 3 days prior)

_GDS Channel showing movement and lengthening of Booking Lead Time



Demand360 – Booking Lead Time by Market Segment

Extract Date: Apr/24/2022 (as of date is 3 days prior)

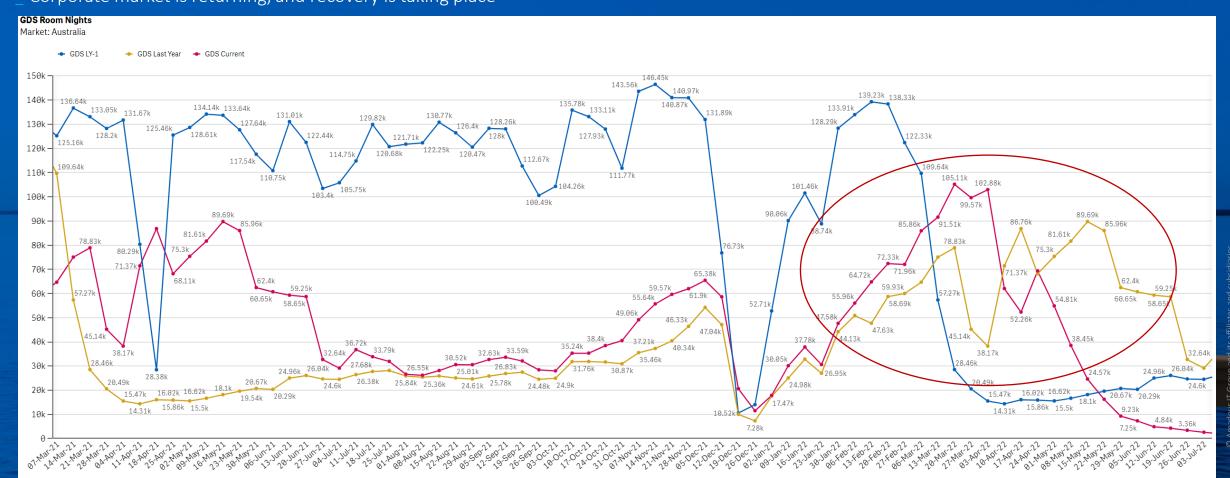
_Group / Negotiated showing movement and lengthening of Booking Lead Time



Demand360 – GDS Room Nights, Australia

Extract Date: Apr/24/2022 (as of date is 3 days prior)

- _ GDS Channel has showed strong growth since end of February 2022
- Corporate market is returning, and recovery is taking place



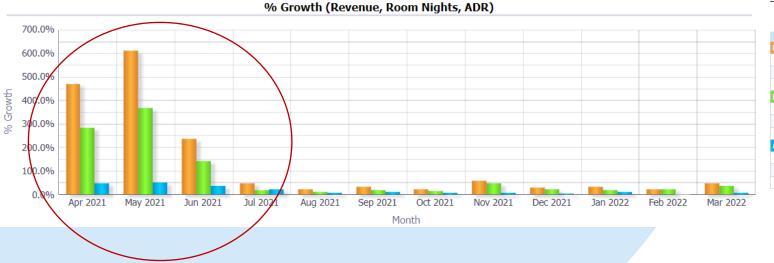
GDS – Revenue, Room Nights, ADR: Australia

Extract Date: Apr/27/2022

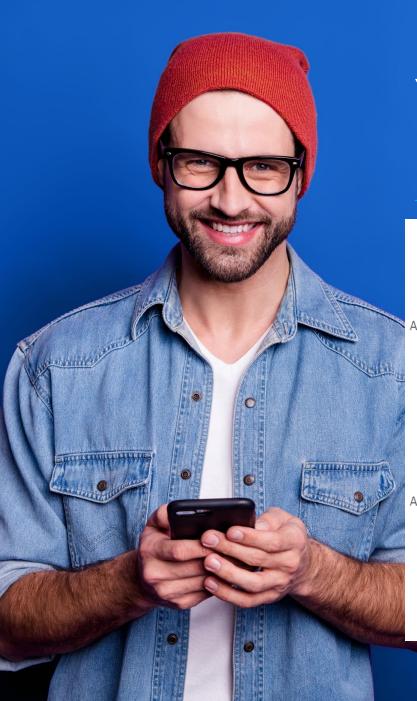
| | Apr 2021 | May 2021 | Jun 2021 | Jul 2021 | Aug 2021 | Sep 2021 | Oct 2021 | Nov 2021 | Dec 2021 | Jan 2022 | Feb 2022 | Mar 2022 | Total |
|-------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|-------------|
| Revenue | | | | | | | | | | | | | |
| Revenue | 41,465,596 | 55,264,291 | 38,247,928 | 20,657,770 | 17,208,708 | 19,298,384 | 20,253,597 | 32,293,025 | 28,495,321 | 20,898,329 | 35,975,444 | 67,693,473 | 397,751,865 |
| Year Ago | 7,275,671 | 7,803,305 | 11,409,338 | 14,017,028 | 13,921,843 | 14,594,995 | 16,535,849 | 20,344,500 | 21,873,951 | 15,825,612 | 29,093,941 | 46,094,414 | 218,790,446 |
| Growth | 469.9% | 608.2% | 235.2% | 47.4% | 23.6% | 32.2% | 22.5% | 58.7% | 30.3% | 32.1% | 23.7% | 46.9% | 81.8% |
| Room Nights | | | | | | | | | | | | | |
| Room NIghts | 268,614 | 352,884 | 248,049 | 141,899 | 125,730 | 138,287 | 145,705 | 230,349 | 188,395 | 129,952 | 247,857 | 424,669 | 2,642,390 |
| Year Ago | 69,844 | 75,277 | 101,902 | 118,005 | 111,455 | 115,130 | 128,250 | 155,732 | 152,003 | 108,122 | 203,021 | 312,750 | 1,651,491 |
| Growth | 284.6% | 368.8% | 143.4% | 20.2% | 12.8% | 20.1% | 13.6% | 47.9% | 23.9% | 20.2% | 22.1% | 35.8% | 60.0% |
| ADR | | | | | | | | | | | | | |
| ADR | 154 | 157 | 154 | 146 | 137 | 140 | 139 | 140 | 151 | 161 | 145 | 159 | 151 |
| Year Ago | 104 | 104 | 112 | 119 | 125 | 127 | 129 | 131 | 144 | 146 | 143 | 147 | 132 |
| Growth | 48.2% | 51.1% | 37.7% | 22.6% | 9.6% | 10.1% | 7.8% | 7.3% | 5.1% | 9.9% | 1.3% | 8.2% | 13.6% |

- _April, May, June 22 showing strong % Growth
- Currently higher proportion of Non-Negotiated booking over Negotiated Rate Category

Future Bookings for the Market (Current Month and Next 3 Months)
Revenue, Room Nights and ADR



| | Apr 2022 | May 2022 | Jun 2022 | Jul 2022 |
|-------------|------------|------------|-----------|-----------|
| Revenue | | | | |
| Revenue | 53,928,467 | 35,698,241 | 5,732,666 | 2,324,319 |
| Year Ago | 40,956,995 | 20,098,791 | 3,690,509 | 1,640,119 |
| Growth | 31.7% | 77.6% | 55.3% | 41.7% |
| Room Nights | | | | |
| Room NIghts | 316,175 | 214,454 | 31,664 | 10,771 |
| Year Ago | 267,345 | 123,090 | 19,215 | 7,185 |
| Growth | 18.3% | 74.2% | 64.8% | 49.9% |
| ADR | | | | |
| ADR | 171 | 166 | 181 | 216 |
| Year Ago | 153 | 163 | 192 | 228 |
| Growth | 11.3% | 1.9% | (5.7%) | (5.5%) |



Demand360 – Hotels, New Zealand I Last Year vs Current (YTD)

Extract Date: May/01/2022 (as of date is 3 days prior)

New Zealand YTD holding less occupancy than LY and LY-1 with ADR weaker

| Demand S | ummary - | Curren |
|----------|----------|--------|
|----------|----------|--------|

| Total | Group | Transient | ADR (USD) |
|----------------|----------------|--------------------------|-----------|
| 40.0% | 16.6% | 22.7% | \$137 |
| As of Week Ago | As of Week Ago | Transient As of Week Ago | |
| 39.7% | 16.5% | 22.4% | |

Demand Summary - Last Year

| Total | Group | Transient | ADR (USD) |
|----------------|----------------------|----------------|-----------|
| 54.3% | 30.2% | 23.7% | \$147 |
| As of Week Ago | Group As of Week Ago | As of Week Ago | |
| 0.0% | 0.0% | 0.0% | |
| | | Demand Summary | LY-1 |
| Total | Group | Transient | ADR (USD) |
| 52.5% | 15.7% | 35.1% | \$156 |





Demand360 – Hotels, New Zealand I Last Year vs Current (March / April)

Extract Date: May/01/2022 (as of date is 3 days prior)

March and April 2022 held 35.1% occupancy

| | | Demand Summary - Cu | rrent | |
|----------------------|-------------------------|--------------------------------|---------------------------|----------------------|
| Total 35.1% | Group 10.5% | Transient 23.7% | ADR (USD) \$132 | RevPAR (USD) \$46 |
| As of Week Ago 34.5% | As of Week Ago 10.4% | Transient As of Week Ago 23.1% | | |
| | | Demand Summary - Las | t Year | |
| Total 53.7% | Group 28.9% | Transient 24.3% | ADR (USD) \$146 | RevPAR (USD) \$79 |
| As of Week Ago | Group As of Week Ago | As of Week Ago | | |
| | | Demand Summary LY | /-1 | |
| Total 24.6% | Group 9.8% | Transient 13.7% | ADR (USD) \$119 | RevPAR (USD) \$29 |



Demand360 – Hotels, New Zealand I Last Year vs Current (May)

Extract Date: May/01/2022 (as of date is 3 days prior)

May 2022 continues this trend sitting at 25.7% occupancy with and ADR of USD \$134

| RevPAR (USD) \$48 |
|----------------------|
| |
| |
| |
| |
| RevPAR (USD) |
| |
| |
| |
| RevPAR (USD) |
| \$13 |
| |

Demand360 – GDS Room Nights, New Zealand

Extract Date: May/01/2022 (as of date is 3 days prior)

GDS Channel has showed growth heading into May 2022



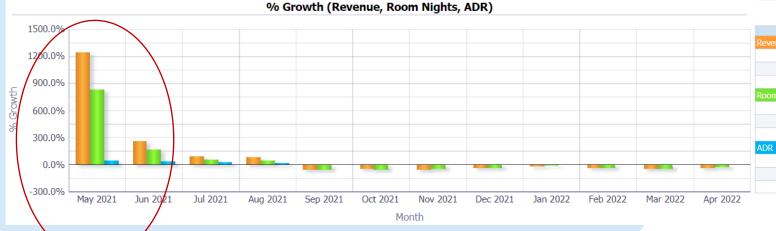
GDS – Revenue, Room Nights, ADR: New Zealand

Extract Date: May/01/2022

| | May 2021 | Jun 2021 | Jul 2021 | Aug 2021 | Sep 2021 | Oct 2021 | Nov 2021 | Dec 2021 | Jan 2022 | Feb 2022 | Mar 2022 | Apr 2022 | Total |
|-------------|------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|------------|
| Revenue | | | | | | | | | | | | | |
| Revenue | 10,898,390 | 9,897,101 | 8,828,787 | 6,132,716 | 1,997,207 | 2,812,046 | 3,687,925 | 3,049,794 | 2,906,131 | 3,192,072 | 3,994,210 | 4,457,539 | 61,853,918 |
| Year Ago | 810,096 | 2,714,315 | 4,459,522 | 3,336,932 | 4,357,941 | 5,553,010 | 7,438,808 | 5,031,708 | 3,348,465 | 5,130,207 | 7,386,718 | 6,800,048 | 56,367,770 |
| Growth | 1245.3% | 264.6% | 98.0% | 83.8% | (54.2%) | (49.4%) | (50.4%) | (39.4%) | (13.2%) | (37.8%) | (45.9%) | (34.4%) | 9.7% |
| Room Nights | | | | | | | | N . | | | | | |
| Room NIghts | 77,826 | 72,289 | 65,818 | 46,548 | 16,739 | 23,550 | 31,152 | 13,865 | 24,423 | 26,940 | 32,583 | 35,920 | 479,653 |
| Year Ago | 8,374 | 27,032 | 41,950 | 30,976 | 39,690 | 48,089 | 60,463 | 39,880 | 27,048 | 39,530 | 56,770 | 52,471 | 472,273 |
| Growth | 829.4% | 167.4% | 56.9% | 50.3% | (57.8%) | (51.0%) | (48.5%) | (35.1%) | (9.7%) | (31.8%) | (42.6%) | (31.5%) | 1.6% |
| ADR | | | | | | | | | | | | | |
| ADR | 140 | 137 | 134 | 132 | 119 | 119 | 118 | 118 | 119 | 118 | 123 | 124 | 129 |
| Year Ago | 97 | 100 | 106 | 108 | 110 | 115 | 123 | 126 | 124 | 130 | 130 | 130 | 119 |
| Growth | 44.8% | 36.3% | 26.2% | 22.3% | 8.7% | 3.4% | (3.8%) | (6.5%) | (3.9%) | (8.7%) | (5.8%) | (4.2%) | 8.0% |

_May holding flat YOY for Room Nights, ADR softer

Future Bookings for the Market (Current Month and Next 3 Months)
Revenue, Room Nights and ADR



| | May 2022 | Jun 2022 | Jul 2022 | Aug 2022 |
|-------------|-----------|-----------|----------|----------|
| Revenue | | | | |
| Revenue | 7,470,541 | 1,294,386 | 388,716 | 224,476 |
| Year Ago | 7,909,738 | 1,484,843 | 549,029 | 186,420 |
| Growth | (5.6%) | (12.8%) | (29.2%) | 20.4% |
| Room Nights | | | | |
| Room NIghts | 58,639 | 9,779 | 2,550 | 1,418 |
| Year Ago | 57,991 | 11,143 | 3,269 | 1,164 |
| Growth | 1.1% | (12.2%) | (22.0%) | 21.8% |
| ADR | | | | |
| ADR | 127 | 132 | 152 | 158 |
| Year Ago | 136 | 133 | 168 | 160 |
| Growth | (6.6%) | (0.7%) | (9.2%) | (1.2%) |



