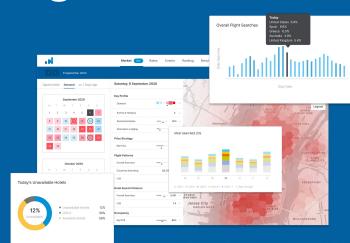


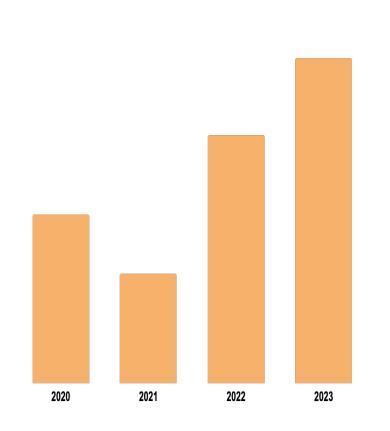
2023 Hospitality Trends: Staying Ahead with Data-Driven Insights

Ashley Yeo



Current State Of The Industry

YOY Increase in flight searches



Global

124% 31%

Increase in 2022

Increase in 2023

APAC

364% 90%

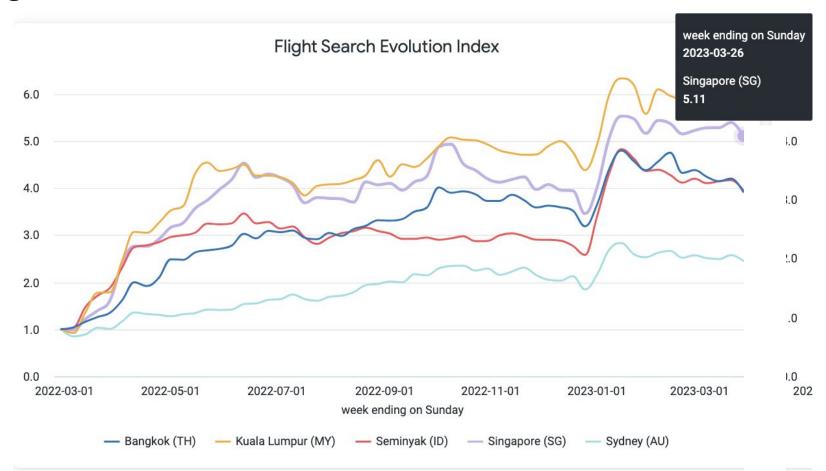
Increase in 2022

Increase in 2023

Singapore Inbound: Searches

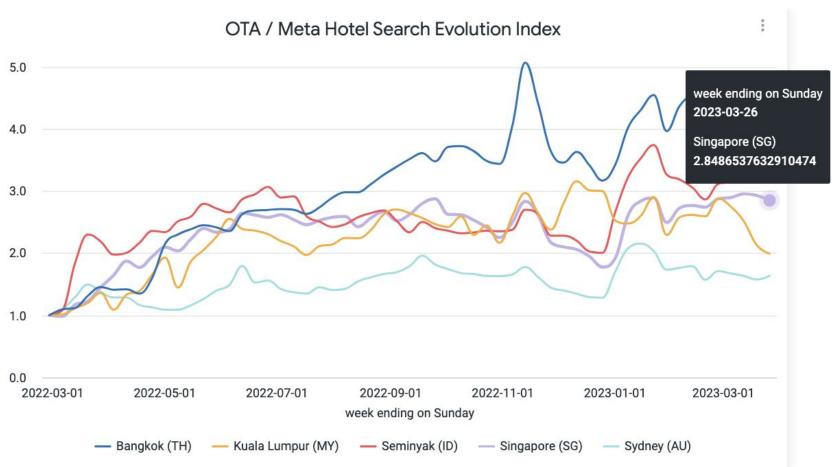
Flight search data





Hotel search data

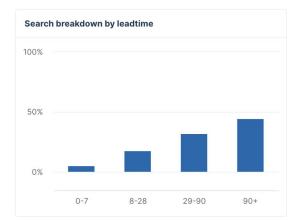


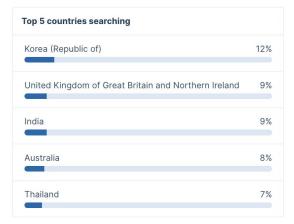


Singapore Who is Searching?

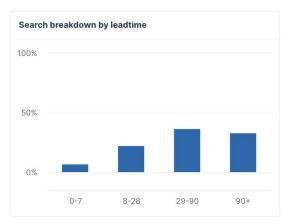






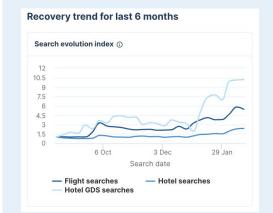


Hotel search pattern





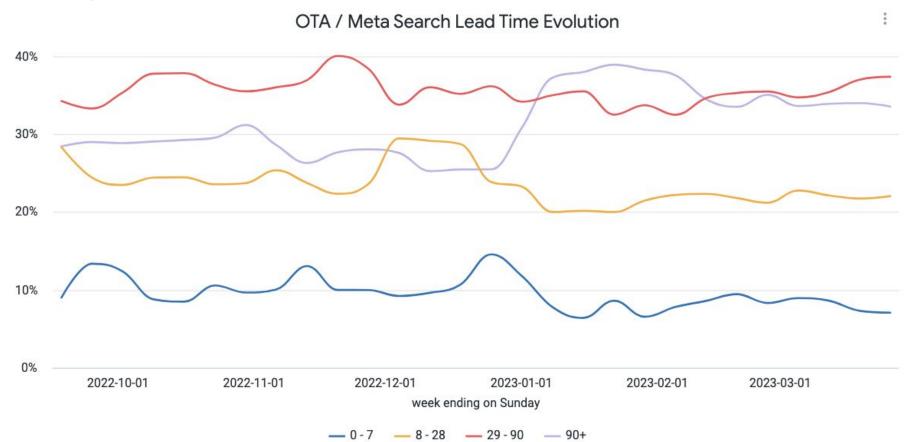
Scan and discover for yourself





Singapore: LOS Searches





Current Demand Dates and Market Occupancy

Singapore: ADR Pricing Trends





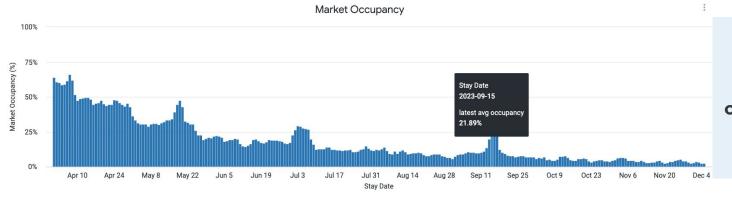


Rates have far exceeded pre-pandemic rates since 2022 March, and are only getting higher

Singapore: F1 Weekend







September 14-17th

has the highest demand peak, with occupancy at 20-22% currently on those dates.

Singapore: Next 90 days demand





April 28-30th shows the highest demand level in the next 90 days (labour day weekend)

Singapore: LOS Searches





Current Market Occupancy for that weekend is 40%.

Last year on the same dates, Market Occupancy was 77% (Picked up from 55% to 73% 9 days before)

Key Takeaways

- Understand that demand forecasting has changed significantly over the last 3 years and real-time forward looking data is increasingly more important
- 2. Take data-driven decisions. Your best asset in navigating recovery and driving future growth is accurate, reliable and actionable data.
- 3. Be **open to change** → Be agile; booking behavior has changed, and will continue to evolve.